

## **Non-Aviation Limited Warranty**

Archangel Systems' non-aviation products are warranted to be free from defects in materials or workmanship for one year from the date of purchase. Within this period, Archangel Systems will, at its sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. After examining and testing a returned product, if ASI concludes that a returned product is **not** defective, Customer will then be notified, the product returned at Customer's expense, and a charge made for examination and testing. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) consumable parts, unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, misapplication, improper calibration, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider of Archangel Systems; or (v) damage to a product that has been modified or altered without the written permission of Archangel Systems. In addition, Archangel Systems reserves the right to refuse warranty claims against products or services that are obtained and/or used in contravention of the laws of any country.

Repairs have a 90 day warranty. If the unit sent in is still under its original warranty, then the new warranty is 90 days or to the end of the original one year warranty, depending upon which is longer.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL ARCHANGEL SYSTEMS BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

Archangel Systems retains the exclusive right to repair or replace (with a new or newly-overhauled replacement product) the device or software or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

To obtain warranty service, contact your local Archangel Systems authorized dealer or call Archangel Systems Product Support for shipping instructions and an RMA tracking number. Securely pack the device and a copy of the original sales receipt, which is

required as the proof of purchase for warranty repairs. Write the RMA number clearly on the outside of the package. Send the device, freight charges prepaid, to Archangel Systems.

Third Party Purchases: Products purchased through online auctions or from third parties who are not authorized Archangel agents are not eligible for warranty coverage. Online auction confirmations are not accepted for warranty verification. Archangel Systems will not replace missing components from any product purchased through an online auction or from an unauthorized third party.

### **To Obtain Warranty Service Please Complete These Two Easy Steps:**

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#### **Contact Archangel Systems Technical Support to receive an RMA number.**

Call or e-mail Archangel Systems Technical Support Specialist to describe the problem and request a return material authorization (RMA) number. You will need to provide the unit's serial number, your return shipping address and a daytime phone number.

Phone: 334-826-8008

Fax: 334-826-8038

E-mail: [Tech Support](#)

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#### **Ship the unit, along with the RMA number, to Archangel Systems.**

Once you have received the RMA number, ship the unit (insured) to the following address. (The RMA number **must** be written on the outside of the packaging). It is preferable to return the product using the original packaging.

Archangel Systems, Inc.

Attn: Repairs Dept.

1635 Pumphrey Ave.

Auburn AL 36832

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